

# SMIT Base EPO Plan

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 07/01/2014-6/30/2015

Coverage for: Individual & Family | Plan Type: EPO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.azblue.com](http://www.azblue.com) or by calling 1-866-595-5996.


Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	In-network: <b>\$750</b> /member	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Your <u>deductible</u> is based on a calendar year that starts over each January 1 <sup>st</sup> . See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> . Unless a copay, fee or different percentage is shown, the coinsurance percentage of the <u>allowed amount</u> that you will pay for most services, after meeting any applicable <u>deductible</u> , is 25% in-network. Provider office visit copays, medications, emergency room visits, access fees, balance bills, charges for non-covered services and precertification charges don't count toward <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. In-network: <b>\$6,000</b> /member and <b>\$12,000</b> /family	The <u>out-of-pocket limit</u> is the most you could pay during a calendar year for your share of the cost of covered services. This limit helps you plan for health care expenses. If you have funds in an HRA or FSA, you may be able to use those funds to cover your out-of-pocket expense.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, precertification charges, balance-bills, and costs for health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit. You must keep paying them even if you reach your out-of-pocket limit.
Does this plan use a network of providers?	Yes. See <a href="http://www.azblue.com">www.azblue.com</a> or call 1-866-595-5996 for a list of in-network providers.	If you use an in-network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. See the chart starting on page 2 for how this plan pays different kinds of providers.
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.

**Questions:** Call 1-866-595-5996 or visit us at [www.azblue.com](http://www.azblue.com).

If you aren't clear about any of the underlined terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-866-595-5996 to request a copy.

<b>Are there services this plan doesn't cover?</b>	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your benefit book for more information about <b><u>excluded services</u></b> .
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- **Copays** are fixed dollar amounts (for example, \$35) you pay for covered health care, usually when you receive the service.
  - **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
  - The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
  - This plan encourages you to use **in-network providers** by charging you lower cost-share amounts when you use **in-network providers**, who usually accept the plan's **allowed amount**. Most out-of-network providers may bill you for full billed charges. When you see a non-contracted, out-of-network provider, the plan will reimburse you for covered claims based on the plan **allowed amount**, minus your cost share.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you visit a health care <u>provider's</u> office or clinic</b>	Primary care visit to treat an injury or illness	\$40 copay per member / provider/ day	Not covered	Primary care copay applies to most chiropractic services. Plan doesn't cover acupuncture & services by naturopaths & homeopaths. Routine vision exam limited to 1 exam per calendar year; subject to \$15 copay in-network.
	Specialist visit	\$50 copay per member / provider/ day		
	Other practitioner office visit	25% coinsurance		
	Preventive care/screening/immunization	No charge for services required by applicable law. For all other services, 10%, deductible waived.	Not covered	Provider's diagnosis and procedure codes determine whether service is preventive. Only mammography (deductible waived) and foreign travel immunizations are covered out of network. In network services not required by applicable law are no charge up to \$300 maximum benefit.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you have a test</b>	Diagnostic blood work	25% coinsurance	Not covered	Cost share waived if lab is only service received during physician office visit and at contracted, freestanding, independent clinical labs.  In-network cost share varies based on place of service and type of provider(s). Professional services by a radiologist, pathologist, and dermapathologist always subject to deductible and coinsurance.
	X-ray, Imaging (CT/PET scans, MRIs)	25% coinsurance		
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://azblue.com">azblue.com</a> .	Generic prescription drugs	Copays: <b>Retail:</b> \$15 <b>Mail Order:</b> \$30	Not covered	Some drugs require precertification and won't be covered without it. Brand drugs subject to mandatory generic program. Retail copay covers up to a 30-day supply. Mail order copay covers up to 90-day supply. Members may choose to purchase a 90-day supply at retail for 2 copays. Copays apply each time you fill a prescription supply. Mail order is not covered out of network.
	Preferred brand prescription drugs	<b>Retail:</b> 20% (\$20 min, \$75 max) <b>Mail Order:</b> 20% (\$40 min, \$150 max)		
	Non-preferred brand prescription drugs	<b>Retail:</b> 30% (\$35 min, \$100 max) <b>Mail Order:</b> 30% (\$70 min, \$200 max)		
	Specialty drugs	50% (\$50 min, \$200 max)	Not covered	
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	25% coinsurance	Not covered	None
	Physician/surgeon fees			
<b>If you need immediate medical attention</b>	Emergency room services	25% coinsurance		None
	Emergency medical transportation	25% coinsurance		Deductible waived.
	Urgent care	\$50 copay per member/ provider/ day	Not covered	Copay applies only to facilities specifically contracted for urgent care.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$250 access fee per admission then 25% coinsurance	Not covered	Precertification required for facility admission.
	Physician/surgeon fee			Precertification required. Services not covered without precertification.
	Long-term acute care	\$250 access fee per admission then 25% coinsurance except 50% coinsurance for days after 365		
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	Physician office visit copay for services in provider's office or member's home. 25% coinsurance for all other outpatient services.	Not covered	None
	Mental/Behavioral health inpatient services	\$250 access fee per admission then 25% coinsurance		Precertification required for non-emergency facility admission.
	Substance use disorder outpatient services	Physician office visit copay for services in provider's office or member's home. 25% coinsurance for all other outpatient services.		None
	Substance use disorder inpatient services	\$250 access fee per admission then 25% coinsurance		Precertification required for non-emergency facility admission.
<b>If you are pregnant</b>	Prenatal and postnatal care	Physician: Office visit copay or 25% coinsurance Hospital: \$250 access fee per admission 25% coinsurance	Not covered	In-network: Other than initial copay, cost-sharing is waived on physician's global delivery fee, but applies to all other covered services.
	Delivery and all inpatient services			

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<b>If you need help recovering or have other special health needs</b>	Home health care/Home infusion therapy	25% coinsurance	Not covered	Custodial care excluded. Certain drugs not covered without precertification.
	Rehabilitation services EAR = Extended Active Rehabilitation Facility  PT/OT/ST/CT= Physical therapy, occupational therapy, speech therapy, cardiac therapy	EAR: \$250 access fee per admission then 25% coinsurance except 50% coinsurance for days after 60  PT/OT/ST/CT: primary care office visit copay	Not covered	Precertification required for inpatient stay in EAR facility or services won't be covered.  Plan doesn't cover group physical and occupational therapy.
	Habilitation services	Not covered		Excluded
	Skilled nursing care In skilled nursing facility (SNF)	\$250 access fee per admission then 25% coinsurance except 50% coinsurance for days after 90	Not covered	No coverage without precertification. Private duty nursing not covered.
	Durable medical equipment	25% coinsurance	Not covered	No coverage for rental or repair charges that exceed purchase price or for deluxe models that aren't medically necessary. Hearing aids limited to one pair every three years.
	Hospice service	No charge	Not covered	Deductible and coinsurance waived.
<b>If your child needs dental or eye care</b>	Eye exam	\$15 copay/ visit. No charge for members under age 5.	Not covered	Routine vision exam limited to 1 exam per calendar year.
	Glasses	Not covered		Excluded
	Dental check-up	Not covered		Excluded

## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your benefit book for other excluded services.)

- Acupuncture
- Care that is not medically necessary
- Cosmetic surgery
- Dental care except dental accidents
- Experimental and investigational treatments
- Eye wear except after cataract surgery
- Habilitation care
- Infertility and Fertility Treatment
- Long-term care (except long term acute care)
- Massage therapy other than allowed under medical coverage guidelines
- Out-of-network mail order prescriptions and specialty medications
- Out-of-network preventive care except mammography and foreign travel immunizations
- Private-duty nursing
- Routine eye care, except one exam per calendar year
- Routine foot care
- Services from naturopathic and homeopathic physicians
- Sexual dysfunction
- Smoking cessation programs, medications, aids and devices except as stated in the benefit plan
- Weight loss and gain programs except as stated in the benefit plan

### Other Covered Services (This isn't a complete list. Check your benefit book for other covered services and your costs for these services.)

- Bariatric surgery
- Chiropractic services
- Hearing aids and exams (up to one pair every three years)
- Non-emergency care when travelling outside the U.S.
- Routine eye care (up to 1 exam every year)

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-595-5996. You may also contact your state insurance department at (602) 364-2499 or (800) 325-2548, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

## **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: 1-866-595-5996.

## **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” This plan or policy does provide minimum essential coverage.

## **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 602-864-4884.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 602-864-4884.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 602-864-4884.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 602-864-4884.

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*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,280
- Patient pays \$2,260

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$750
Copays	\$320
Coinsurance	\$1,040
Limits or exclusions	\$150
<b>Total</b>	<b>\$2,260</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,710
- Patient pays \$1,690

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$140
Copays	\$1,470
Coinsurance	\$0
Limits or exclusions	\$80
<b>Total</b>	<b>\$1,690</b>

**This example shows the cost share for a policy covering only one person. If the policy covers a spouse and/or children, a member's cost share may be less than the amount shown if other members contribute to or satisfy the family deductible before the Plan receives claims for that one member.**



# Questions and answers about the Coverage Examples:

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## What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The Patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

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## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

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## Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

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## Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

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## Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

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## Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.